

## Frequently Asked Questions (FAQ)

Aviva Wholesale Inc.

Version	Date of Version	Amendment	Notes
1.0.0	Feb-02-2021	Initial issued	
1.0.1	Apr-28-2021	Updated	Vinyl page at 15th updated

### Confidential

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## 1- Shirts section

FOR ANY INVENTORY QUESTION PLEASE CHECK BARCODERY.COM

**PRICE** (For Store only, for online check website)

<b>ITEM NAME</b>	<b>EACH</b>	<b>12</b>	<b>60</b>	<b>100</b>
NEXT LEVEL WOMEN SHIRTS (S-XL)	2.5	2.45	2.4	2.35
NEXT LEVEL WOMEN SHIRTS (2XL)	3.5	3.45	3.4	3.35
NEXT LEVEL WOMEN SHIRTS (3XL)	4.5	4.45	4.4	4.35
NEXT LEVEL WOMEN V-NECK (S - XL)	2.5	2.45	2.4	2.35
NEXT LEVEL WOMEN V-NECK (2XL)	3.5	3.45	3.4	3.35
NEXT LEVEL WOMEN V-NECK (3XL)	4.5	4.45	4.4	4.35
NEXT LEVEL RACERBACK (S-XL)	2.5	2.25	2.15	2.1
NEXT LEVEL RACERBACK (2XL)	3.5	3.3	3.2	3.15
<b>ITEM NAME</b>	<b>EACH</b>	<b>12</b>	<b>60</b>	<b>100</b>
BELLA SOLID/HEATHER (XS-XL)	3.75	3.5	3.35	3.25
BELLA SOLID/HEATHER (2XL)	5	4.75		4.4
BELLA SOLID/HEATHER (3XL)	6.25	5		5.65
BELLA SOLID/HEATHER (4XL)	7.5	7.25		6.85
BELLA SOLID/HEATHER (5XL)	8.75	8.5		8.25
BELLA CANVAS YOUTH	3.5	3.25	3.05	2.99
BELLA CANVAS TODDLER	3.5	3.25	3.05	2.99
BELLA CANVAS ONESIES	5	4.5	4	3.95
BELLA CANVAS V-NECK (S-XL)	4.25	4.05	3.95	3.85
BELLA CANVAS V-NECK (2XL)	6	5.6	5.35	5.15
BELLA CANVAS V-NECK (3XL)	7.25	7	6.75	6.35
BELLA CANVAS LONG SLEEVE	6.5	6	5.75	5.5
BELLA CANVAS LONG SLEEVE (2XL)	7.5	7	6.75	6.5
BELLA CANVAS LONG SLEEVE (3XL)	8.5	8	7.75	7.5
<b>ITEM NAME</b>	<b>EACH</b>	<b>12</b>	<b>60</b>	<b>100</b>
LONG SLEEVE SHIRTS GILDAN/LAVIVA S-XL	4	3.75		
LONG SLEEVE SHIRTS GILDAN/LAVIVA 2XL	5	4.75		
BASEBALL SHIRTS (YS-XL)	4	3.5		

BASEBALL SHIRTS (2XL-3XL)	4.5	4		
POLO SHIRTS	5			
POLYESTER HOODIE	5	4.5		
JOGGER (S-XL)	10	9.5	9	
JOGGER (2XL-3XL)	12	11.5	11	
CAMOUFLAGE (S-XL)	8	7.5		
CAMOUFLAGE (2XL - 3XL)	9	8.5		
TIE-DYE SHIRT (S-XL)	7.5	7	6.5	
TIE-DYE SHIRT (2XL-3XL)	8.5	8	7.5	
<b>ITEM NAME</b>	<b>EACH</b>	<b>12</b>	<b>60</b>	<b>100</b>
GILDAN HEAVY COTTON G5000 (S-XL)	1.95			1.9
GILDAN HEAVY COTTON G5000 (2XL)	4.25			4
GILDAN HEAVY COTTON G5000 (3XL - 5XL)	5			4.75
GILDAN HEAVY COTTON G5000B YOUTH	1.95			1.9
GILDAN HEAVY COTTON G5000B TODDLER	2.5	2.25		
GILDAN DRY BLEND G8000 (S-XL)	3	2.6	2.5	
GILDAN DRY BLEND G8000 (2XL)	5	4.5		
GILDAN SOFT STYLE G6400 (S-XL)	3	2.6	2.5	
GILDAN SOFT STYLE G6400 (2XL)	5	4.5		
GILDAN SOFT STYLE G6400 (3XL)	6.5	6		
GILDAN DRT FIT POLYESTER (YXS-AXL)	5		4.5	
GILDAN DRT FIT POLYESTER (2XL)	5.5		5	
GILDAN HOODIES (S-XL) 18500	9.5	9		
GILDAN HOODIES (2XL-3XL) 18500	13	12		
GILDAN SWEATSHIRT (S-XL) 18000	7	6.5	6.25	
GILDAN SWEATSHIRT (2XL) 18000	9	8.5	8.25	
GILDAN SWEATSHIRT (3XL) 18000	10	9.5	9.25	
<b>ITEM NAME</b>	<b>EACH</b>	<b>12</b>	<b>60</b>	<b>100</b>
LAVIVA TODDLER, ONESIES	1.5			
LAVIVA DRIFIT POLYESTER	1.25	1		
LAVIVA V NECK (S-XL)	4	3.5		
LAVIVA V NECK (2XL)	4.5	4		
LAVIVA WOMEN SHIRTS	2	5+ / 1.8 each		
LAVIVA HOODIES (S-XL)	5	4.5		
LAVIVA HOODIES (2XL-3XL)	6	5.5		
LAVIVA SWEATSHIRTS + ZIPPER (S-XL)	6	5.5	5.25	

LAVIVA SWEATSHIRTS (2XL)	8	7.5	7.25	
LAVIVA SWEATSHIRTS (3XL)	9	8.5	8.25	
<b><u>ITEM NAME</u></b>	<b><u>EACH</u></b>	<b><u>12</u></b>	<b><u>60</u></b>	<b><u>100</u></b>
ANVIL V NECK (S-XL)	4	3.5		
ANVIL V NECK (2XL)	4.5	4		
LAVIVA/ANVIL TANKTOP (S-XL)	3	2.5		
LAVIVA/ANVIL TANK TOP (S-XL)	3.5	3		

## **BELLA+CANVAS**

### 3001 CREW NECK SHORT

Fabrication: 100% cotton (Only Ash Color 1% Polyester 99% Cotton)

Colors that we carry:

Yellow, White, Vintage Black, True Royal, Team Purple, Tan, Red, Pink, Navy, Mint, Maroon, Lilac, Light Blue, Kelly, Dark Grey, Burnt Orange, Black, Berry, Asphalt, Ash, Army

SIZE THAT WE CARRY

FROM XS – 4XL

ONLY 5XL WE CARRY (WHITE, TRUE ROYAL, RED, NAVY, BLACK)

### 3001CVC CREW NECK SHORT SLEEVE SHIRT

Fabrication: Heather CVC Colors: 52% cotton, 48% poly

Athletic Heather CVC: 90% cotton, 10% poly

Colors that we carry:

Heather True Royal, Heather Team Purple, Heather Sunset, Heather Stone, Heather Peach, Heather Olive, Heather Midnight Navy, Heather Mauve, Heather Maroon, Heather Grass Green, Heather Forest, Heather Deep Teal, Heather Columbia Blue, Dark Grey Heather, Athletic Heather

SIZE THAT WE CARRY

FROM XS – 4XL

ONLY 5XL WE CARRY (DARK GREY HEATHER, ATHLETIC HEATHER)

3001Y BELLA CANVAS YOUTH SHORT SLEEVE

Solid Colors: 100% cotton

Heather CVC/Blend Colors: 52% cotton, 48% poly

Athletic Heather - 90% cotton, 10% poly

Colors that we carry:

White, Vintage Black, True Royal, Team Purple, Red, Pink, Navy, Maroon, Heather True Royal, Heather Team Purple, Heather Stone, Heather Mauve, Heather Maroon, Heather Grass Green, Heather Forest, Heather Deep Teal, Heather Columbia Blue, Dark Grey Heather, Black, Berry, Athletic Heather, Asphalt, Ash

Size that we carry:

Y-SMALL, Y-MEDIUM, Y-LARGE, Y-XLARGE

3001T TODDLER SHORT SLEEVE

SOLID COLORS: 100% cotton

Heather Colors: 52% cotton, 48% poly

Athletic Heather - 90% cotton, 10% poly

COLORS THAT WE CARRY:

Yellow, White, True Royal, Pink, Navy, Natural, Heather Stone, Heather Maroon, Heather Columbia Blue, Dark Grey Heather, Black, Athletic Heather, Asphalt

SIZE THAT WE CARRY:

2T – 3T – 4T – 5T

100B BABY ONESIES

Solid Colors: 100% cotton

Heather Colors: 52% cotton 48% poly

Athletic Heather - 90% cotton 10% poly

COLORS THAT WE CARRY:

White, True Royal, Pink, Navy, Heather Maroon, Dark Grey Heather, Black, Athletic Heather

SIZES THAT WE CARRY:

3-6 MONTHS, 6-12, 12-18, 18-24

BELLA 3005 SHORT SLEEVE V-NECK

Solid Colors: 100% cotton

Ash - 99% cotton, 1% poly

Athletic Heather - 90% cotton 10% poly;

Heather CVC/Blend Colors: 52% cotton, 48% poly

COLORS THAT WE CARRY:

Heather Navy, Deep Teal, White, Vintage Black, True Royal, Team Purple, Red, Navy, Maroon, Heather True Royal, Heather Stone, Heather Mauve, Heather Grass Green, Heather Deep Teal, Dark Grey Heather, Dark Grey, Black, Athletic Heather, Asphalt, Ash

SIZES THAT WE CARRY:

XS – S – M – L – XL – 2XL – 3XL

3501 BELLA UNISEX JERSEY LONG SLEEVE

Solid Colors: 100% cotton

Ash - 99% cotton, 1% poly Athletic Heather - 90% cotton 10% poly

Heather CVC Colors: 52% cotton, 48% poly

COLORS THAT WE CARRY:

White, True Royal, Red, Navy, Maroon, Heather Mauve, Heather Deep Teal, Dark Grey Heather, Black, Athletic Heather

SIZES THAT WE CARRY:

XS – S – M – L – XL – 2XL – 3XL

## Gildan

### Gildan G5000 Heavy Cotton 1st Quality T-Shirts

Solid Colors: 100% Cotton

Sport Grey & Antique Heathers: 90% Cotton - 10% Polyester

Safety Colors & Heathers: 50% Cotton | 50% Polyester

#### COLORS THAT WE CARRY:

White, TX Orange (NO 4X,5X), Tropical Blue, Sport Grey, Sky Blue, Sapphire, Safety Pink (NO 4X,5X), Safety Orange, Safety Green, Royal, Red, Purple, Orange, Navy, Natural, Mint Green, Military Green, Maroon, Lime, Light Pink, Light Blue, Irish Green, Indigo Blue, Ice Grey, Heliconia, Heather Sapphire, Heather Red, Heather Navy, Heather Military Green, Graphite Heather, Gold, Forest Green, Dark Heather, Dark Chocolate, Daisy, Coral Silk, Charcoal, Black, Azalea, Ash Grey.

#### SIZE THAT WE CARRY:

S-M-L-XL-2XL-3XL-4XL-5XL

### Gildan G8000 Dry Blend T-Shirts

50% Cotton | 50% Polyester

#### COLORS THAT WE CARRY:

White, Sport Grey, Sapphire, Royal, Red, Purple, Navy, Maroon, Irish Green, Heliconia, Graphite Heather, Gold, Dark Heather, Black, Ash, Grey

#### SIZE THAT WE CARRY:

S – M – L – XL – 2XL – 3XL (2XL AND 3XL IS IN STORE ONLY)

### Gildan SoftStyle T-Shirts G6400

Solids: 100% Cotton

Sport Grey & Antique Heathers: 90% Cotton | 10% Polyester

Heathers: 65% Polyester | 35% Cotton

#### COLORS THAT WE CARRY:



White, Sport Grey, Royal, Red, Navy, Heather Royal, Heather Navy, Htr Maroon, Heather Irish, Green, Dark Heather, Black

SIZE THAT WE CARRY:

S – M – L – XL – 2XL – 3XL (2XL AND 3XL IS IN STORE ONLY)

Gildan G5000B Heavy Cotton Youth T-Shirt

Solids: 100% Cotton

Sport Grey: 90% Cotton, 10% Polyester

Safety Colors: 50% Cotton, 50% Polyester

COLORS THAT WE CARRY:

White, TX Orange, Tropical Blue, Sport Grey, Sky Blue, Sapphire, Safety Pink, Safety Orange, Safety Green, Royal, Red, Purple, Orange, Navy, Natural, Mint, Green, Military Green, Maroon, Lime, Light Pink, Light Blue, Irish Green, Indigo Blue, Heliconia, Htr Sapphire, Heather Red, Heather Navy, Graphite Htr, Gold, Forest Green, Dark Heather, Dark Chocolate, Daisy, Coral Silk, Charcoal, Black, Azalea, Ash Grey

SIZE THAT WE CARRY:

YOUTH XS – S – M – L

Gildan G5400 Men's Classic Long Sleeve T-Shirt

Solids: 100% Cotton

Sport Grey: 90% Cotton | 10% Polyester

Graphite Heather: 50% Cotton | 50% Polyester

COLORS THAT WE CARRY:

White, Sport Grey, Safety Orange, Safety Green, Royal, Red, Navy, Black

SIZE THAT WE CARRY:

S – M – L – XL – 2XL – 3XL

GILDAN 5100P TODDLER HEAVY COTTON T-SHIRT

Solids: 100% Cotton

Sport Grey: 90% Cotton | 10% Polyester

COLORS THAT WE CARRY:

White, Sport Grey, Royal, Red, Navy, Light Pink, Light Blue, Black

SIZE THAT WE CARRY:

2T – 3T – 4T – 5T

18000 Gildan® Heavy Blend™ Adult Crewneck Sweatshirt

50% Cotton | 50% Polyester

COLORS THAT WE CARRY:

White, Sand, Sport Grey, Safety Green, Royal, Red, Navy, Maroon, Dark Heather, Black

SIZE THAT WE CARRY:

S – M – L – XL – 2XL – 3XL

Gildan 18500 Heavy Blend Adult Hoodies

50% Cotton | 50% Polyester

COLORS THAT WE CARRY:

White, Sport Grey, SAND, Safety Orange, Safety Green, Royal, Red, Purple, Orange, Navy, Military Green, Maroon, Light Pink, Irish Green, Heliconia, Graphite Htr, Gold, Dark Heather, Charcoal, Carolina Blue, Black

SIZE THAT WE CARRY:

S – M – L – XL – 2XL – 3XL

18500B Gildan® Heavy Blend™ Youth Hoodies

50% Cotton | 50% Polyester

COLORS THAT WE CARRY:

White, Sport Grey, Royal, Red, Navy, Heliconia, Dark Heather, Black

SIZE THAT WE CARRY:

S – M – L – XL – 2XL – 3XL

Gildan 2000 Ultra Cotton Adult T-Shirt

Solid: 100% Cotton

Sport Grey and Antique Heathers: 90% Cotton | 10% Polyester

Safety Colors and Heathers: 50% Cotton | 50% Polyester

COLORS THAT WE CARRY:

White, Sport Grey, Sapphire, S. Orange, Safety Green, Royal, Red, Purple, Orange, Navy, Maroon, Jade, Dome, Dark Heather, Charcoal, Carolina Blue, Black, Ash Grey

SIZE THAT WE CARRY:

S – M – L – XL – 2XL – 3XL

Gildan G460 Adult Performance Short Sleeve T-Shirt Polyester

4.7 oz., 100% polyester

COLORS THAT WE CARRY:

White, Sport Scarlet Red, Sport Light Blue, Heather Sport Purple, Heather Sport Orange, Heather Sport Dark Navy, Heather Sport Dark Maroon, Black

SIZE THAT WE CARRY:

S – M – L – XL – 2XL – 3XL

**Next Level**

Next Level 1510 - Women's Ideal Crewneck

60% Combed Ring-Spun Cotton 40% Polyester / 30 singles, 135 grams/4.0oz

COLORS THAT WE CARRY:

White, Warm Gray, Turquoise, Tahiti Blue, Silver, Royal, Red, Raspberry, Purple Rush, Mint, Military Green, Midnight Navy, Lilac, Light Orange, Kelly Green,

Indigo, Hot Pink, Heather Gray, Desert Pink, Dark Gray, Cardinal, Cancun, Black, Banana Cream, Antique Gold

SIZE THAT WE CARRY:

S – M – L – XL – 2XL – 3XL

Next Level - Women's Ideal V – 1540

60% Combed Ring-Spun Cotton 40% Polyester / 30 singles, 135 grams/4.0oz

COLORS THAT WE CARRY:

White, Warm Gray, Turquoise, Tahiti Blue, Silver, Royal, Red, Raspberry, Purple Rush, Mint, Military Green, Midnight Navy, Lilac, Light Orange, Kelly Green, Indigo, Hot Pink, Heather Gray, Desert Pink, Dark Gray, Cardinal, Cancun, Black, Banana Cream, Antique Gold

SIZE THAT WE CARRY:

S – M – L – XL – 2XL – 3XL

Next Level 1533 Women's Ideal Racerback Tank Top

60% Combed Ring-Spun Cotton 40% Polyester / 30 singles, 135 grams/4.0oz

COLORS THAT WE CARRY:

White, Warm Gray, Turquoise, Tahiti Blue, Silver, Royal, Red, Raspberry, Purple Rush, Mint, Military Green, Midnight Navy, Lilac, Light Orange, Kelly Green, Indigo, Hot Pink, Heather Gray, Desert Pink, Dark Gray, Cardinal, Cancun, Black, Banana Cream, Antique Gold

SIZE THAT WE CARRY:

S – M – L – XL – 2XL – 3XL

Anvil 939 Adult Midweight Camouflage Tee

Fabric 4.9 oz/yd<sup>2</sup> 100% Ring Spun Cotton

COLORS THAT WE CARRY:

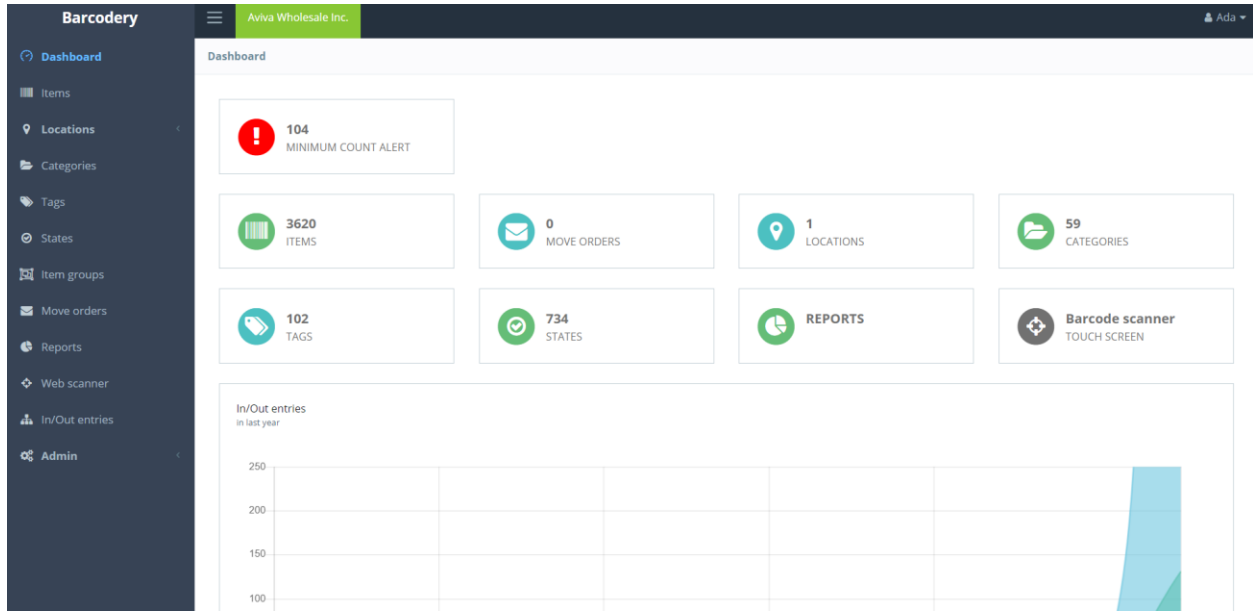
Camouflage Green, Camouflage Sand

SIZE THAT WE CARRY:

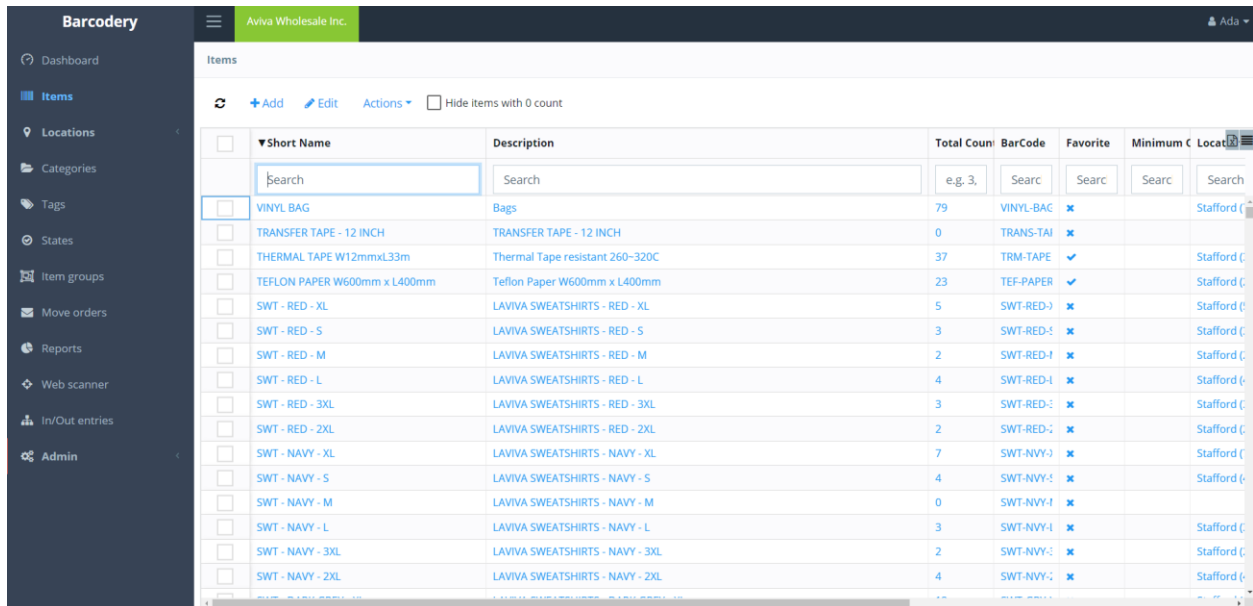
S – M – L – XL – 2XL – 3XL

## HOW TO USE BARCODERY FOR STOCK REASON:

Barcodery.com is an inventory system that it only contains what we have in the warehouse.



When you enter it wait until everything loads and click items.



System works with product codes that in. Write the code in the short name.

Items

+Add  Edit Actions  Hide items with 0 count

<input type="checkbox"/>	▼Short Name	Description	Total Count	BarCode	Favorite	Minimum C	Location
<input checked="" type="checkbox"/>	3001cvc - dark	Search	e.g. 3,	Search	Search	Search	Search
<input type="checkbox"/>	BC3001CVC - Dark Grey Heather - XS	BC - 3001CVC	152	02008849	✘		Stafford (
<input type="checkbox"/>	BC3001CVC - Dark Grey Heather - XL	BC - 3001CVC	90	02008849	✘		Stafford (
<input type="checkbox"/>	BC3001CVC - Dark Grey Heather - S	BC - 3001CVC	160	02008849	✘		Stafford (
<input type="checkbox"/>	BC3001CVC - Dark Grey Heather - M	BC - 3001CVC	130	02008849	✘		Stafford (
<input type="checkbox"/>	BC3001CVC - Dark Grey Heather - L	BC - 3001CVC	160	02008849	✘		Stafford (
<input type="checkbox"/>	BC3001CVC - Dark Grey Heather - 5XL	BC - 3001CVC	0	02008849	✘		
<input type="checkbox"/>	BC3001CVC - Dark Grey Heather - 4XL	BC - 3001CVC	96	02008849	✘		Stafford (
<input type="checkbox"/>	BC3001CVC - Dark Grey Heather - 3XL	BC - 3001CVC	81	02008849	✘		Stafford (
<input type="checkbox"/>	BC3001CVC - Dark Grey Heather - 2XL	BC - 3001CVC	69	02008849	✘		Stafford (

For Example

G18500 – black

3001cvc – dark grey heather – m

Items

+Add  Edit Actions  Hide items with 0 count

<input type="checkbox"/>	▼Short Name	Description	Total Count	BarCode	Favorite	Minimum C	Location
<input checked="" type="checkbox"/>	18500 - black	Search	e.g. 3,	Search	Search	Search	Search
<input type="checkbox"/>	G18500 - BLACK - ADULT - XL	HOODY	0	00821780	✘		
<input type="checkbox"/>	G18500 - BLACK - ADULT - S	HOODY	251	00821780	✘		Stafford (
<input type="checkbox"/>	G18500 - BLACK - ADULT - M	HOODY	237	00821780	✘		Stafford (
<input type="checkbox"/>	G18500 - BLACK - ADULT - L	HOODY	165	00821780	✘		Stafford (
<input type="checkbox"/>	G18500 - BLACK - ADULT - 3XL	HOODY	3	00821780	✘		Stafford (
<input type="checkbox"/>	G18500 - BLACK - ADULT - 2XL	HOODY	79	00821780	✘		Stafford (

If the total count is under 3-4. That means that we are about out of stock. If 0, the item is out of stock.

## 2- Vinyl Cut and Press Settings

Type of Vinyl	Cut setting (silhouette)	Press setting
Regular (Ultraflex PU)	Force: 4 Speed: 5-10 Blade: 4-5	Temperature: 300-310 F Time: 10-15 seconds Peel: Hot
Glitter	Force:33-37 Speed:5-10 Blade:3-5	Temperature: 320-330 F Time:13-15 Seconds Peel: Hot
Pattern Foil	Force:6-8 Speed:5-10 Blade:5-6	Temperature: 300-310 F Time: 8 Seconds Peel: Hot
3D Foam	Force:23-25 Speed:5-50 Blade:5-6	Temperature:340 F Time: 5 seconds Peel: Hot
Reflective/Glow in the dark	Force:12-14 Speed:5-10 Blade:3-5	Temperature: 330-340 F Time: 12 seconds Peel: Hot
Metallic/ Hologram	Force:31-33 Speed:5-10 Blade:3-5	Temperature: 300-310 F Time:8 Seconds Peel: warm
Flock	Force:33 Speed:5-7 Blade:3-4	Temperature:320 F Time: 15 Seconds Peel: Hot
ORACAL sign vinyl 651	Force:5 Speed:5-7 Blade:2	
ORACAL sign vinyl 631	Force:5 Speed:5-7 Blade:2	
Shimmer	Force:12 Speed:5-10 Blade:3	Temperature: 315 F Time: 10-15 seconds Peel: Cool
Carbon PU	Force:12 Speed:5-10 Blade:3	Temperature: 315 F Time: 10-15 seconds Peel: Cool
Sponge	Force:15 Speed:5-10 Blade:7	Temperature: 315F Time: 12 seconds Peel: Hot

## Transfer paper Instructions

Dark transfer paper	<ol style="list-style-type: none"><li>1. Print the image.</li><li>2. Trim away excess.</li><li>3. Separate grid liner and transfer paper.</li><li>4. Lay the transfer paper on the shirt.</li><li>5. Cover with Teflon paper</li><li>6. Press for 10-12 seconds at 350 F</li></ol>
Light transfer paper	<ol style="list-style-type: none"><li>1. Print the image in reverse.</li><li>2. Trim away excess.</li><li>3. Lay the transfer paper on the shirt.</li><li>4. Cover with Teflon paper</li><li>5. press for 30 seconds at 375 F.</li><li>6. Peel the paper off the shirt while it is still hot.</li></ol>
Sublimation transfer paper	<ol style="list-style-type: none"><li>1. Print the image.</li><li>2. Trim away excess.</li><li>3. Separate grid liner and transfer paper.</li><li>4. Lay the transfer paper on the shirt.</li><li>5. Cover with Teflon paper</li><li>6. Press for 10-12 seconds at 350 F</li></ol>
Laser transfer paper	<ol style="list-style-type: none"><li>1. Print the image.</li><li>2. Trim away excess.</li><li>3. Lay the transfer paper on the shirt.</li><li>4. Cover with Teflon paper</li><li>5. Press for 30 seconds at 350 F</li><li>6. Allow to cool and then peel the paper off the shirt</li></ol>



### 3- HEAT PRESS MACHINES SECTION

#### 1. Do I Need an Auto-Opening Clamshell Heat Press or Manual Heat Press?

This is one of the most important questions that you can ask yourself before starting this business.

Automatic press: The upper plate opens automatically when the timer that you have set is over. This sounds an alarm at the same time. The automatic feature on this heat press saves you time and money. You do not risk burning the material you press. Also, you do not have to wait for the count-down process so you can prepare your next item while pressing the first.

Manual model: allows you to adjust the pressure so that you can feel the difference between the light, medium, and firm. But you must manually open and close the heat press after every item.

If you plan to use your machine a lot, you might want to consider the automatic models.

#### 2. WHAT TYPE OF HEAT PRESS MACHINE DO YOU sell?

We have:

- Manual Heat Press 15” x 15”
- Auto Opening Clamshell Heat Press – 15” x 15”
- Manual Heat Press 16” x 24”
- Auto Opening Clamshell Heat Press – 16” x 24”
- Cap Heat Press Machine
- Mug and Cup Heat Press Machine

#### 3. How much power do I need for a heat press machine? Can I plug it in at my house?

All of our heat press machines pull anywhere from 15 amps and use a standard 110v US outlet.

### **5. Can I plug something in the same circuit as my heat press machine?**

Yes, you can plug in something like a vinyl cutter, laptop, or desktop with the heat press. But do not to plug anything on this circuit like another heat press machine, iron, water boiler, heater etc.

### **6. How do I know what to set the temperature and time for on my heat press?**

You can follow our recommended list of temperatures and press times for our vinyl. We also have YouTube videos on how to set the temperature if you are a visual learner.

### **7. Do I need to do any assembly for my heat press machine?**

No, our heat press machines are ready to plug in.

### **8. How Can I set up my Heat Press Machine Pressure?**

All of our presses change the pressure by turning clockwise a knob on the press. If you want to set perfect pressure you have to close the top plate, and turn clockwise the knob on the press. Be sure that your pressure is adjusted to deliver the recommended pressure that the transfer requires. The pressure is a guessing game on a lot of heat presses it is adjusted and measured strictly on how it feels to the operator.

### **9. If I am not using my heat press should I leave it opened or closed?**

That is good question – it depends on you, but we recommend leaving the press in the open position to protect from any unfortunate accidents.

### **10. I plug in my heat press machine and turn it on, but it is not heating up?**

In this case, you must check for two things.

- a.) After turning on your heat-press machine, you must push the orange button on the screen.
- b.) You must check your stop button on your heat-press machine, and you must turn right to deactivate the stop button.

**11. After I press my t-shirt my heat press machine temperature is going down Why?**

This is completely normal. When the hot surface touches the cold surface, the heat press is going to lose heat (between 5°F - 12°F). Just wait for a moment to let it heat back up.

**12. What is the maximum temperature for the Laviva heat press machine?**

The maximum temperature for the Laviva heat press machine is 450°F but we do not recommend this temperature for any kind of press and it will affect your machine life.

**13. How long is the warranty period on Laviva Heat Press?**

All heat press machines come with 1 year in house warranty. When you get any problem with heat press you can contact us via phone or email.

**14. How long is the repair/service time for Laviva Heat press machine?**

Generally, it takes 1-3 business days, but it depends on issue.

**15. How long does it take to reach the maximum temperature?**

Generally, it takes 15-20 mins.

## 4- Printers & Accessories section

### How often do you have to replace the blade for Silhouette?

Depends upon how often you use it and what materials you are cutting. We have had some last much longer than others, simply because we were using it more and/or cutting thicker materials.

### Does Cameo 3 blade work on the Cameo 4?

No Cameo 3 blade is not compatible with cameo 4.

### How often (or after how many uses) do you seem to replace the cutting mat?.

They last a long time with proper use usually 5-6 months but if used very often the adhesive on the mat will not be as sticky. If your vinyl is no longer sticking to the mat You can clean the mat and spray with a repositionable adhesive.

### What is a ratchet blade used for?

Except for fabric, the ratchet blade is used to cut all materials, ranging from paper to vinyl to stencil material, in the CAMEO and Portrait. It is used on the same materials in the CURIO.

### What is a inkjet Transfer paper?

Inkjet Transfer paper allows you to create something on your computer, print it on this paper in your Ink Jet printer, and then transfer the artwork to fabrics or other surfaces. You can use this paper in almost all Ink Jet printers. Dark Transfer is used for color fabric, Light transfer is used for white fabric only.

### Do the shirts have to be 100% polyester for sublimation?

Shirts for sublimation need to be at the very least, 65% polyester. The higher percentage of polyester the better as the ink will only transfer to the poly fibers.

### What is the difference between Inkjet Transfer paper vs. Laser jet paper?

Inkjet Transfer paper can only be used in inkjet printers and Laser jet paper on Laser printers. Inkjet Transfer Dark paper can only be used on color fabric, Light on white fabric. Laser jet Transfer paper can be used on all color fabric.

### How to install silhouette software?

Navigate to [\*\*silhouetteamerica.com/software\*\*](https://silhouetteamerica.com/software)

Click “Download” Once the software has finished downloading, click Open.

Follow installation instructions as prompted by your computer and register your machine. You must register your machine if you want to use the warranty. For Technical support with silhouette the customer must contact silhouette America. The warranty is provided by silhouette only.